

Approved
MEETING MINUTES
STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

August 14, 2008

Present: Wilda Brown, Terry Burgess, Marianne Clayter, Zack Commander, Bill Cook, Kathy Crocker, Judy Dempsey, Roger Griesinger, Ron Kendrick, Carl Noyes, Paul Russ, Renee Sisk, Andrea Stevens, David Taylor Jr. and Amelia Thorpe.

Absent: Carl Britton-Watkins, Carol DeBerry and Libby Jones.

Resigned: Cherene Allen-Caraco,

Staff Present: Leza Wainwright, Chris Phillips, Ann Remington, Cathy Kocian and Jesse Sowa.

Guests: Carolyn Anthony, Fred Johnson and Judy Taylor.

Presenter & Topic	Discussion	Action
Welcome Ron Kendrick, SCFAC Chair	<ul style="list-style-type: none">• The meeting was called to order at 9:30 AM.	The agenda was approved. The July 2008 minutes were approved with changes.
ELT Report Zack Commander Public Comments/Issues	<ul style="list-style-type: none">• Zack Commander attended the Division's Executive Leadership Team (ELT) meeting in July. The focus of discussion during the meeting included:<ul style="list-style-type: none">• State Operated Services Section now reports once again to Division of MH/DD/SAS,• ELT reviewed a list of priorities designated by the Secretary and• House Bill 2436 was discussed.• SCFAC members discussed the new Hollywood film <i>Tropic Thunder</i>. Advocates at the state and national level have requested that people boycott the film due to the usage of stigmatizing language associated with people who have intellectual disabilities. Judy Taylor stated that the word "retard" was used sixteen times in the movie.• Roger Griesinger commented on the providers in the Five County area who are apparently seeking payment from Medicaid consumers. Roger stated that Medicaid is not paying the providers promptly however consumers are not obligated to pay for services covered by Medicaid. Kathy Crocker added that there is a huge need for the LMEs to educate	Wilda Brown agreed to draft a letter supporting the use of person first language and SCFAC's objection to Hollywood's portrayal of people with disabilities.

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	the consumers regarding these types of issues.	
<p>Discussion with Division Leadership Leza Wainwright</p>	<ul style="list-style-type: none"> • Leza provided an update regarding the merger that recently took place in the Western part of the state. • Leza reviewed each category of the <i>SFY 2008-2009 Budget Options</i> and explained the service and funding amounts. • Leza informed SCFAC members that the current program <i>Beyond Academics</i> at UNC-Greensboro campus is going well. At the present time there are sixteen students who live in an apartment complex with non-disabled students. All of the program participants learn independent living skills. Some of the accomplishments achieved by the students include obtaining a driver's license and one organization has agreed to hire one of the students in a full-time position once they complete their second year of education. • Leza confirmed that the Secretary is prohibited from requiring LME consolidation until 2010. However, if the LMEs want to be considered for consolidation, they must submit their plan to the Division by March, 2009. Ron Kendrick stated that he is concerned with the present fund balance situation within the LMEs and the fact that the money could be used for needed MH/DD/SAS services. • Bill Cook expressed concern with short lengths of stay in the ADATCs saying that two weeks is not sufficient time to treat chemically dependant people. SCFAC members were concerned that this may cause a revolving door effect and people won't get the treatment needed for sustaining long term recovery. In addition, Kathy Crocker commented on the fact that, in many cases, individuals must be medically detoxed prior to being admitted to treatment in community-based settings. • Leza stated that the General Assembly has provided funding for thirty community psychiatrists in addition to the psychiatrists already employed by the state. The two types of services which these psychiatrists will provide include: <ul style="list-style-type: none"> • Walk-in crisis services and • Immediate aftercare services for consumers. • Wilda Brown asked Leza for clarity on the recent decision to freeze the discretionary funds at the developmental centers. The funds are received from the sales made from the vending machines. Leza explained that the directive is coming from the Office of State Budget and Management and therefore the Division must comply. • Leza addressed the recent transition of patients from Umstead Hospital to Central Regional Hospital (CRH). Dr. Mike Lancaster oversaw the transition and all patients and staff are now housed at the new hospital. In addition, there is a state-of-the-art alarm system in place at CRH. The staff have clip-on 	

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	<p>button alarms that they wear on their clothing.</p> <ul style="list-style-type: none"> • SCFAC members received a handout titled <i>DMH/DD/SAS Areas of Concentration for SFY 2008-2009</i>. The handout contained the top priorities that the Division will tackle this year. Leza mentioned that SCFAC may want to focus on the recommended improvements to the system (i.e., substance abuse insurance parity). 	
Distribution of SCFAC Documents Wilda Brown	<ul style="list-style-type: none"> • SCFAC members reviewed past minutes and agreed that all SCFAC correspondence needs to be copied to the appointing authorities. 	
Response Task Team Report Ron Kendrick	<ul style="list-style-type: none"> • Andrea reported that the SCFAC letter regarding mileage reimbursement rates had been distributed to the appropriate authorities and that SCFAC received only one response to the letter. Andrea pointed out that the \$0.25 per mile amount currently paid to committee and board members is outdated. The SCFAC members agreed that they would like to leave the amount paid for mileage to the discretion of the department responsible for the committee. Members are concerned that the current reimbursement rate will discourage volunteers from serving on committees and boards due to the increased gas prices. SCFAC members discussed the possibility of developing a letter with personal stories to send to other boards and committees with the intention of trying to encourage them to submit a letter supporting an increase in the mileage rate. • SCFAC members reviewed the Operating Statement (for the Response Team) that was developed by Ron Kendrick. The committee unanimously approved the removal of items D and E in order to get written documents distributed in a timely manner. 	<p>SCFAC members approved by majority vote to resend the mileage rate letter to the original recipients with a request for response prior to the next SCFAC meeting.</p> <p>Cathy Kocian will make the requested edits and resend the document to the SCFAC members.</p>
Effectiveness Review Ron Kendrick	<ul style="list-style-type: none"> • SCFAC members addressed the need for a SCFAC Binder consisting of the governing documents and other relevant materials. Each member will be responsible for bringing their manual to the monthly meeting and maintaining information which they feel is relevant. • The committee discussed SCFAC deliverables as designated by statute. The SCFAC developed a list of possible products to consider. Kathy Crocker emphasized the need to provide feedback to local CFACs on <i>How to be Empowered</i>. The members agreed that they would invite local CFACs who request technical assistance to attend the SCFAC meetings. 	<p>Cathy Kocian will make arrangements to have the binders completed for the September SCFAC meeting.</p>
Communications Sub-Committee Kathy Crocker	<ul style="list-style-type: none"> • Kathy Crocker explained that the sub-committee is reviewing the possibility of an electronic survey that could be distributed to local CFACs in order to receive the findings from the local level. Kathy mentioned that the NC Council would be willing to assist with the development of the tool. • Carl Noyes was appointed to this committee as he expressed an interest and has prior experience developing surveys. • The committee discussed ways to receive information about gaps in services 	<p>Kathy Crocker will arrange a time to meet with Michael Owen and move forward with the development of the electronic survey.</p>

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	and noted that the LMEs recently compiled a local needs assessment within their catchment areas. The needs assessments could provide the SCFAC with current information on gaps in services across the state. Kathy Crocker agreed that it would be a good idea to include a checkbox for each local CFAC to designate whether they have submitted their LME's annual needs assessment to the SCFAC.	
SCFAC meeting with LOC Ron Kendrick	<ul style="list-style-type: none"> • Ron Kendrick discussed the upcoming meeting that has been arranged with Verla Insko and several SCFAC members on September 10, 2008 at 2:30 P.M. SCFAC members discussed the topics for the meeting which include: <ul style="list-style-type: none"> • Where does the Legislative Oversight Committee (LOC) obtain their gaps and service data? • What are the legislative issues up for discussion at this time? • What's the best method for SCFAC to get involved? • Provide an update on Dix Hospital and the Dix property once the patients are transitioned to CRH. • Support for the mileage rate change for members of boards and commissions. • Provide information on the Regionalization issues. • Provide a Community Support Service (CSS) update. 	Ron Kendrick advised SCFAC members of his intention to offer to the LOC to send staff to attend the October SCFAC meeting.
Next Meeting Date	The next meeting is scheduled for September 11, 2008 from 9:30 A.M. – 3:00 P.M. The meeting will be held in the Four Sisters Room at the Clarion Hotel State Capital, 320 Hillsborough Street, Raleigh, NC.	
September 2008 Meeting Agenda	<p>Approval of the Agenda. Approval of the August 2008 minutes. Discussion with Division Leadership. Public Comment & Issues Session. Mileage Rate Letter. Quality Management Presentation. Person-First Language. SCFAC Effectiveness Review-Products of SCFAC. LOC Meeting Update.</p>	
Future Discussion		